

Privacy Policy

This privacy statement discloses the practices for ladolce.com.

To demonstrate our commitment to your privacy, this statement notifies you of:

- What information is collected from you through this web site or from third party personal identification.
- Who collects the information.
- How we use the information.
- Who we may possibly share the information.
- What your choices are in regards to collection, use and distribution of your personal information.
- What security procedures are in place to protect you from loss, misuse, or alteration of the information under our control.
- How you can correct any inaccuracies in any information.
- If we're not abiding by the rules that we've set forth, your options for letting us know by contacting us at 623-581-5000 or e-mailing us at admin@ladolce.com.

Information Collection and Use

Ladolce.com web site is owned and operated by La Dolce Vita. The information obtained from this web site will not be shared, sold, rented, or given away to any third party vendors. Information is collected at several different points on the ladolce.com web site.

Registered Members

In order to become a registered customer, you must first complete the registration form. During the registration process, personal information is required, such as name and email address. This information is used solely to reward loyal customers for their business. By becoming a registered member, you are able to take advantage of special offers we make available to only registered members about new promotions, sales, etc. In addition, by becoming a registered member, it is easier to make purchases online.

Orders

We require specific information on our order form such as name, shipping address, and financial information such as credit card number, expiration date, and so forth. We use this information for billing purposes and to fill our customer's orders. If we have trouble processing your order, the contact information provided allows us to get in touch with you and expedite the order process.

Cookies

A cookie is a piece of data stored on the hard drive of your computer, containing information about you. Using a cookie is in no way linked to any of your personal information or identification while you are using our site. Once your browser is closed, the cookie terminates and ceases to exist. By accepting a cookie from our site, you will not have to log in your password more than once, saving you time while you browse our site and enter different sections. However, if you reject the cookie, you may still use our site but will have to log in every time you enter a log in area and may be limited in some areas of the site. Cookies help us track and target the interests of our customers so that we are better able to suit your needs, requirements, and preferences.

Log Files

We use IP addresses to analyze trends, administer the site, track user's movements, and gather broad demographic information to summarize use of the web site. IP addresses are not linked to personal identification information.

Sharing

We never share any of the personal identification information or the information regarding your order with any third parties. However, this information combined with other information may be used for our purposes such as making our marketing efforts more efficient.

Links

From time to time, ladolce.com may contain links to other web sites. Please be aware that we are not responsible for the privacy practices or the content of the other sites. We encourage users to be aware that when they leave ladolce.com they should read the privacy statements of each and every web site that collects personal identification information. This privacy statement applies solely to the information collected on this web site.

Surveys and Contests

We may on occasion run a survey or contest that requires information from our users such as name and email address. Participation in our contest is completely voluntary and you have the choice whether or not you wish to enter or to disclose information. Contact information is used to notify the winners, award the prizes, and to be added to our email newsletter.

Security

Ladolce.com takes every precaution to protect your personal identification information. When you submit sensitive information via the web site, we protect your information both online and offline.

Correcting or Updating Personal Information

If your personal identification information changes, such as your zip code, or if you no longer desire our products, we try to provide a way for you to correct, update, or remove your personal information. This can usually be completed in your My Account section of the web site or by emailing us at admin@ladolce.com.

Opt-In and Opt-Out

You may opt-out of receiving any marketing information or newsletters from us simply by sending an email to admin@ladolce.com.

Notification of Changes

If at any time in the future we decide to change our privacy policy, we will post those changes so users are aware of what information is collected, how it's used, and under what conditions, if any, we disclose it. If at any point we do decide to use personal identification information in a manner different from what is stated at the time it was collected, we will notify you by email. At that time, you have the choice as to whether or not whether we may use your information in the different manner. We use information in accordance with the privacy policy under which it was collected.

We value your business so La Dolce Vita employs a high standard when it comes to your privacy. We appreciate your trust with your personal information.

We use your information only to ship the products you order and to customize the web site to match your needs. La Dolce Vita is the only owner of the personal information you provide on our web site. Under no circumstances will we sell, share, or rent this information to other companies for mailing lists and other solicitation purposes without your pre-authorized consent.

We make every effort to guard against any misuse of the information you provide in your profile or with each order.

La Dolce Vita can only process on-line orders paid with a valid credit card (holding merchandise is against company policy so checks are not allowed). If you prefer not purchasing your item using our on-line cart system, you may call us at 623-581-5000 to make other arrangements.

Our shipping is currently based on US percentages and we can ship UPS.

All merchandise is shipped with no insurance unless otherwise specified by the customer (additional charges may apply.) We guarantee all and is checked carefully for any damage before shipping. If a product should arrive damaged, please call the store IMMEDIATELY at 623-582-5000 for further instructions. **Damaged goods not reported within 24 hours of receipt are assumed received in perfect condition and will not be refundable.**

Our aim at La Dolce Vita is to sell the best quality merchandise at reasonable prices.

In purchasing from La Dolce Vita and providing your email address, you give express permission for us to contact you periodically to provide you with updated product information. If you would like to opt-out of any further email messages, please contact us.

Disclaimer of Warranty; Limitation of Liability

PLEASE BE ADVISED THAT YOU ARE USING THIS LA DOLCE VITA WEB SITE AT YOUR DISCRETION, AND AS SUCH IT IS AT YOUR SOLE RISK THAT YOU ENTER INTO ANY TRANSACTION AND USE OF THE INFORMATION SET FORTH. THE LA DOLCE VITA SITE IS PROVIDED "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTIES OR REPRESENTATIONS OF ANY KIND, EITHER EXPRESSED OR IMPLIED, AS TO THE OPERATION OF THIS SITE OR THE INFORMATION, CONTENT, MATERIALS, OR PRODUCTS INCLUDED ON THIS SITE.

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